

**AUTOGLASSINDUSTRY**

## **New Era in Auto Glass Training**

**In an industry first the Auto Glass Association (AGA) has launched an independent online training portal, established for auto glass repair and replacement specialists. The available courses will update fitters on technological advances, OE requirements, compliance issues and technical standards.**



Murray McGrath, AGA President, comments, "For years, auto glass technicians have been crying-out for a standardised training program to keep them on the front foot of industry developments. New technologies are introduced almost every week that impact how auto glass should be repaired or replaced. Information on business topics like OH&S is also in demand. Both these areas are covered within the AGA's new training portal."

Murray continues, "Lifting the standards is the AGA's mandate, it underpins everything we do. That's why this online training facility is so vital to our industry. It will help raise and maintain the quality, service, knowledge and business acumen of its stakeholders."

Offering auto glass technicians consistent and convenient access to training, no matter where they live and operate and who they're aligned with, was another motivating factor for the AGA.

The training portal can be accessed by anyone, whether they're members of the AGA or not. However, significantly reduced rates are offered to AGA members only. More AGA-authored courses will be launched throughout the year.

Every AGA member in 2015 – 2016 will receive one complimentary licence for the Auto Glass Induction Course. Designed for industry newcomers, whether they're 'apprentice' fitters, receptionists, sales managers, consultants or assistants, it's a crash-course in the world of auto glass, explaining the terminology and concepts particular to the industry. Modules include auto glass, accessories, tools, adhesives, repairs and replacements and the standards.

Certificates are awarded at the successful completion of each course.

"The new AGA training portal is the cornerstone of our education program," Murray said, "allowing us to fulfil one of our most important jobs – the provision of reliable and current information to industry members."

Auto glass businesses interested in learning about training options or becoming an AGA member can visit the website at [www.autoglass.org.au](http://www.autoglass.org.au) or contact 02 9498 2768.

