

Introducing Australia's first independent, non-profit, online training platform made exclusively for auto glass repair and replacements specialists...

➔ Two types of online courses

**AGA courses**, like the Auto Glass Induction Course, are written by the AGA for industry stakeholders. They cover technical and technological areas specific to the trade, to ensure fitters stay abreast of developments in the industry. More courses will be launched throughout the year. These courses are for auto glass business owners, managers and repair and replacement specialists.

MEMBER RATE: \$71.50 (inc GST) NON MEMBER RATE: \$143 (inc GST)

**Compliance courses** cover different aspects of business operations such as management, work health and safety, consumer relations, marketing, etc. These courses are for anyone keen to expand their knowledge-base.

MEMBER RATE: \$38.50 (inc GST) NON MEMBER RATE: \$44 (inc GST)



IN 2015, EVERY AGA MEMBER WILL RECEIVE ONE COMPLIMENTARY AUTO GLASS INDUCTION COURSE LICENCE WITHIN THEIR MEMBERSHIP PACKAGE



➔ About the Auto Glass Induction Course

Providing detailed explanations of Aussie auto glass terminology, this course is ideal for anyone new the industry or those wanting a solid grounding in the language used in auto glass workshops around the country. You can buy a single course licence, giving one user access to the course for one year. Users are awarded a certificate upon completion of the one-hour online course. Modules include: auto glass, accessories, tools, adhesives, repairs and replacements and the standards.

AGA COURSE

Auto Glass Induction Course

COMPLIANCE COURSES

Dealing with Consumers

Duty of Care for Managers and Supervisors

Dealing with Other Businesses

OH&S Fundamentals

Work Health and Safety Harmonisation

Injury Management for Managers and Supervisors

Electronic Communications and Social Media in the Workplace

National Information Privacy Awareness

Driver safety

Conflict resolution

# TRAINING SOLUTIONS

FOR THE AUSTRALIAN AUTOMOTIVE GLASS INDUSTRY

The Auto Glass Association's (AGA) mandate is to *lift the standards* of the Australian automotive glass industry. We believe a one-stop-shop training platform specifically designed to assist you and your auto glass business will drive us closer to that goal.

The AGA Online Training Portal is an industry first. Here you will find a variety of courses chosen for their relevancy to your business. It's a central system, providing convenient access to course content that will reinforce your business credentials and improve the skill-base of your staff.



To register or for further information contact:  
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[www.autoglass.org.au/training](http://www.autoglass.org.au/training)