



AUTO **GLASS** ASSOCIATION

# Membership Application Form

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# Membership Application Form

I wish to apply for AGA membership in the following category: (please select)

Full       Associate       Professional (*Affiliate*)

Company Name: \_\_\_\_\_

Primary Contact: \_\_\_\_\_ Position: \_\_\_\_\_

Trading/Business Name: \_\_\_\_\_ No. of years trading: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_ Website: \_\_\_\_\_

ABN: \_\_\_\_\_

*I hereby apply for the membership of the Auto Glass Association (AGA). I and my employees agree to abide by the AGA Code of Practice and Code of Ethics.*

Name: \_\_\_\_\_ Position: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Part II

### AGA Rules 5. Membership Qualifications

- 5.1. The membership of the Association shall consist of **"Full Members", "Associate Members"** and **"Professional (Affiliate) Members"**;
- 5.1.1. Full Member An entity or individual whose primary business is an Installer or supplier of Automotive glass related services and products and has paid his/her/its subscription for the current year.  
A full member will be a member of the Executive Committee, eligible to hold office; and can nominate a maximum of two (2) representatives.
- 5.1.2. Associate Member An entity or individual who is an owner or operator of an automotive glass related business and has paid his/her/its subscription for the current year.  
An Associate member shall be entitled to speak and be heard at all General Meetings of the Association but shall only be entitled to be a member of the Executive Committee or hold an office in the Association if agreed to by the Executive Committee.
- 5.1.3. Professional (Affiliate) Member A member who is an entity indirectly engaged in a profession involving or related to Auto Glass services, products and ancillary products or services and meet the eligibility standards as agreed to by the Executive Committee and has paid its subscription for the current year.  
A professional member will be a member of the Executive Committee, but they will not be entitled to vote in the affairs of the Association nor are they eligible to hold office within the Association and can nominate a maximum of two (2) representatives.

AGA members are entitled to a free listing on the AGA online directory, which connects potential customers with service providers and suppliers. The details must be accurate at all times. It is the responsibility of each member to alert [info@autoglass.org.au](mailto:info@autoglass.org.au) of changes.

Business Name: \_\_\_\_\_

State/s: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_ Website: \_\_\_\_\_

Hours of Operation:  Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday  
 On Call 24hrs  By Appointment after hours

Categories	<input type="checkbox"/> Manufacturer	<input type="checkbox"/> Wholesaler	<input type="checkbox"/> Supplier	<input type="checkbox"/> Installer	<input type="checkbox"/> Insurer	<input type="checkbox"/> Other
Services Provided	<input type="checkbox"/> Chip Repair	<input type="checkbox"/> Windscreen replacement	<input type="checkbox"/> Tools			
	<input type="checkbox"/> Commercial Tinting	<input type="checkbox"/> Body Glass replacement	<input type="checkbox"/> Moulds			
	<input type="checkbox"/> Motor vehicle tinting	<input type="checkbox"/> Machinery glass	<input type="checkbox"/> Wholesale Glass			
	<input type="checkbox"/> Window Film	<input type="checkbox"/> Insurance	<input type="checkbox"/> Recycling			
	<input type="checkbox"/> Adhesives	<input type="checkbox"/> Domestic Tinting	<input type="checkbox"/> Other			

Please tick the region/s below that your business covers  ALL REGIONS Australia  ALL REGIONS New Zealand

NSW	<input type="checkbox"/> All	<input type="checkbox"/> ALL REGIONS Australia and New Zealand	
<input type="checkbox"/> Blue Mountains	<input type="checkbox"/> The Hunter (Newcastle)	<input type="checkbox"/> Mid North Coast	<input type="checkbox"/> Southern Highlands
<input type="checkbox"/> Central Coast	<input type="checkbox"/> Illawarra (Wollongong)	<input type="checkbox"/> North West Slopes	<input type="checkbox"/> Southern Tablelands
<input type="checkbox"/> Central West	<input type="checkbox"/> Lord Howe Island	<input type="checkbox"/> Northern Rivers	<input type="checkbox"/> South West Slopes
<input type="checkbox"/> Far West	<input type="checkbox"/> New England	<input type="checkbox"/> Riverina	<input type="checkbox"/> Sunraysia
<input type="checkbox"/> Far South West	<input type="checkbox"/> Murray	<input type="checkbox"/> Sapphire Coast	<input type="checkbox"/> Sydney
<input type="checkbox"/> Greater Western Sydney			

VIC	<input type="checkbox"/> All		
<input type="checkbox"/> Melbourne	<input type="checkbox"/> Yarra Valley	<input type="checkbox"/> Phillip Island	<input type="checkbox"/> Grampians
<input type="checkbox"/> Gippsland	<input type="checkbox"/> Dandenong	<input type="checkbox"/> Great Ocean Road	<input type="checkbox"/> High Country
<input type="checkbox"/> Capricorn	<input type="checkbox"/> Mackay	<input type="checkbox"/> Goldfields	<input type="checkbox"/> The Murray

QLD	<input type="checkbox"/> All		
<input type="checkbox"/> Brisbane	<input type="checkbox"/> Gladstone	<input type="checkbox"/> Southern Downs	<input type="checkbox"/> Torres Straight Islands
<input type="checkbox"/> Bundaberg	<input type="checkbox"/> Gold Coast	<input type="checkbox"/> Sunshine Coast	<input type="checkbox"/> Townsville
<input type="checkbox"/> Capricorn	<input type="checkbox"/> Mackay	<input type="checkbox"/> South East QLD	<input type="checkbox"/> Far North QLD
<input type="checkbox"/> White Bay/Burnett	<input type="checkbox"/> Outback QLD	<input type="checkbox"/> Toowoomba/Darling Downs	<input type="checkbox"/> Whitsundays

SA	<input type="checkbox"/> All		
<input type="checkbox"/> Adelaide Plains	<input type="checkbox"/> Far North	<input type="checkbox"/> Limestone Coast	<input type="checkbox"/> Riverlands
<input type="checkbox"/> Adelaide Hills	<input type="checkbox"/> Fleurieu Peninsula	<input type="checkbox"/> Mid North	<input type="checkbox"/> York Peninsula
<input type="checkbox"/> Barossa Valley	<input type="checkbox"/> Flinders Ranges	<input type="checkbox"/> Murraylands	<input type="checkbox"/> Copper Triangle
<input type="checkbox"/> Kangaroo Island	<input type="checkbox"/> Mount Lofty Ranges	<input type="checkbox"/> Eyre Peninsula	

WA <input type="checkbox"/> All			
<input type="checkbox"/> Gascoyne	<input type="checkbox"/> Kimberley	<input type="checkbox"/> Peel	<input type="checkbox"/> Wheat Belt
<input type="checkbox"/> Goldfields/ Esperance	<input type="checkbox"/> Mid-West	<input type="checkbox"/> Pilbara	<input type="checkbox"/> Christmas Island
<input type="checkbox"/> Great Southern	<input type="checkbox"/> Perth	<input type="checkbox"/> South West	<input type="checkbox"/> Cocos/ Keeling Island
TAS <input type="checkbox"/> All		NT <input type="checkbox"/> All	
<input type="checkbox"/> Hobart & Surrounds	<input type="checkbox"/> North West Coast	<input type="checkbox"/> Darwin	<input type="checkbox"/> Palmerston
<input type="checkbox"/> Launceston & Surrounds	<input type="checkbox"/> West Coast	<input type="checkbox"/> Katherine	<input type="checkbox"/> Alice Springs
<input type="checkbox"/> East Coast	<input type="checkbox"/> North East	<input type="checkbox"/> Tiwi Islands	<input type="checkbox"/> Regional/Remote NT
ACT <input type="checkbox"/> All			
<input type="checkbox"/> Canberra	<input type="checkbox"/> Canberra & surrounds		

NEW ZEALAND  All

<input type="checkbox"/> Northland	<input type="checkbox"/> Waikato	<input type="checkbox"/> Taranaki	<input type="checkbox"/> Wellington	<input type="checkbox"/> Tasman	<input type="checkbox"/> Marlborough
<input type="checkbox"/> Auckland	<input type="checkbox"/> Bay Of Plenty	<input type="checkbox"/> Gisborne	<input type="checkbox"/> Hawkes Bay	<input type="checkbox"/> Nelson	<input type="checkbox"/> West Coast
<input type="checkbox"/> Canterbury	<input type="checkbox"/> Otago	<input type="checkbox"/> Southland	<input type="checkbox"/> Manawatu-Whanganui		

Full Member \$POA

Professional Member \$POA

Associate Member \$295

**ANNUAL MEMBERSHIP FEES (10% GST Inclusive) Membership year: 1 July to 30 June**

OFFICE USE ONLY				
Date Received:		Date Accepted:	Membership #:	



## CODE OF PRACTICE

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## 1.0 Introduction

1. This Code of Practice (“the Code”) has been prepared and adopted by the Auto Glass Association
2. The Code governs the conduct of all AGA members to whom the Code is expressed to apply.
3. Many of the provisions of the Code are a restatement of principles and practices which have been observed by AGA members for many years.
4. All AGA members recognise that fair and genuine competition is fundamental to the service to which customers are entitled.
5. The Code demonstrates the high standards adopted by AGA members and the advantages and protection a consumer has in using the facilities and services offered by AGA members.
6. The provisions of the Code may be altered from time to time as the occasion demands.
7. The principles set out in the Code are not intended to qualify, supplement or interpret the law of the land, but are to be read subject thereto. In the event of any inconsistency between the Constitution and Rules of the AGA and the Code, the Constitution shall prevail.

## 2.0 Application of Code

The Code applies to all AGA members whose businesses involve automotive glass products as a Manufacturer, Wholesaler or Supplier/Installer.  
All references in the Code to AGA members are to those members only.

## 3.0 Obligations of AGA Members

1. Every AGA member will:
  - a. *Accept the Code of Practice in its entirety.*
  - b. *Ensure compliance with the Code by all staff members employed.*
  - c. *At all times act in a manner which does not conflict with the best interests of the public, and will conduct his business and carry out his duties in accordance with strict professional courtesy and integrity.*
  - d. *Be well informed regarding the laws applicable to his business and duties, other essential facts and public policies which affect such business and duties and will duly comply with all requirements thereof.*
  - e. *At all times conduct his business and perform his duties in free competition with his fellows and will refrain from unjustly criticising the actions or damaging the reputation of his competitors who are AGA members, whether directly or by implication.*
2. An AGA member will ensure, so far as may be practicable, that a manufacturer, wholesaler or supplier/installer to the auto glass industry will not jeopardise the AGA member’s ability to fulfill his obligations under the Code.
3. An AGA member will, where it is reasonable for him to do so, having regard to the type of business in which he is engaged, ensure his workforce has the applicable skills to provide a high level of service to the customers.

#### 4.0 Code of Ethics

4. An AGA member will use such AGA identification material as is authorised by the AGA and only in the manner authorized by the AGA.
5. Advertisements, editorial or any other published material issued by AGA members must be readily understood by the consumer and be in no way misleading according to current consumer practices.

All AGA members and their employees hereby pledge to:

- ✓ Provide our customers with high quality products and workmanship while building trust and respect for our industry.
- ✓ Conduct business in a fair and ethical manner while maintaining a professional attitude toward the competition.
- ✓ Sell and install products which meet established guidelines for safety, quality and performance as per Australian Standards.
- ✓ Adhere to the laws and standards of communities in which we operate.
- ✓ Represent the Auto Glass Industry as an informed, responsible business association eager to give customer service and satisfaction.
- ✓ Appreciate the free enterprise system and promise to conduct business as a fair competitor while meeting our obligations as an industry member.
- ✓ Treat our customers, employees and competitors with dignity and a cooperative attitude.
- ✓ Educate by sharing knowledge of the benefits of auto glass as a product to all.
- ✓ Support the industry by attending meetings and seminars sponsored by those helping us to become better informed on our products.
- ✓ Contribute our time, talent and financial support in helping this association which is dedicated to protecting our livelihood.

#### A.1 Appendix 1

No appendices at this time.